**Dreamfrance Music Retreats Booking Form**

**Please complete and return by email. By doing so you will confirm that you have read and abide by the terms and conditions on this document.**

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| --- | --- |
| **Full name** |  |
| **Date of birth** |  |
| **Gender** |  |
| **Address** |  |
|  |  |
|  |  |
| **Contact telephone number** |  |
| **Email Address** |  |
| **Emergency contact and telephone number.** |  |
|  |  |
| **Retreat title and dates chosen.** |  |
|  |  |
| **Instrument played and current experience.** |  |
|  |  |
| **Payment. On receipt of your booking form we will contact you directly to confirm your booking and make arrangements for you to pay a non-refundable deposit of 20% of the total cost within 7 days.**  **We will require the full balance to be paid no less than 6 weeks prior to the first day of your retreat unless otherwise agreed by us.** | |

**TERMS & CONDITIONS**

**CONTRACT: Your completion and return of this booking form confirms acceptance of the conditions set out and shall be binding on all persons listed on the booking form.**

**PAYMENT: We must receive your booking on our booking form together with a non-refundable deposit of 20% of the total retreat cost. The balance of your retreat cost being due 6 weeks before the first day your holiday starts (“the due date”). Non-payment of the balance of the retreat cost by the due date shall be construed as a cancellation of the contract and will result in a loss of your deposit.**

**CANCELLATION BY GUESTS: In the event of you needing to cancel for any reason, your deposit is non-refundable.**

**If you cancel for any reason up to 4 weeks before the first date of your retreat, your deposit is non-refundable but any other payments you have made will be refunded.**

**If you cancel for any reason less than 4 weeks there will be no refund.**

**ARRIVAL & DEPARTURE TIMES: Arrival: From 2pm on the first day of your retreat**

**Departure: By 12noon on the last day of your retreat.**

**(These can be changed with prior discussion and confirmed by email)**

**CANCELLATION BY US: In the unlikely event for any reason beyond our control the retreat is not available on the date booked, for example as a result of flooding, all payments will be refunded in full, but the guest shall have no further claim.**

**SMOKING: Is not permitted in the property.**

**LIABILITY: The property is privately owned, we shall not be liable to you for any loss or damage to any person or personal effects arising from your retreat, however caused.**

**LOSS, DAMAGE & CARE OF PROPERTY: The guests are responsible for any loss or damage to the property (reasonable wear and tear excepted), for taking good care of the property and leaving it in a clean and tidy condition. Should it be found that an excessive amount of cleaning is required a charge may be made.**

**SWIMMING POOL: The swimming pool and its equipment are used entirely at the guests own risk. No diving is allowed. Glass is not permitted in the pool area at any time. Please use the plastic items provided.**

**DESCRIPTIONS: We take every care to ensure the accuracy of the retreat and accommodation descriptions. All information is given in good faith and believed correct at the time of publication. We cannot be held responsible for any errors or omissions.**

**ELECTRICITY, HEATING & LINEN: Included in the cost. Bedlinen and towels are provided.**

**PETS: Pets are not permitted.**

**COMPLAINTS: We hope you have no cause to complain but should you need to, any complaint must be notified immediately so that we can investigate if necessary and take any remedial action if required. Complaints will not be accepted after your holiday has ended.**